

ABSTRAK

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Judul : Analisis Persiapan Penerapan Sistem *National Single Window* di Kantor Pelayanan Utama Bea dan Cukai Tanjung Priok

Skripsi ini membahas mengenai persiapan penerapan sistem *National Single Window* di Kantor Pelayanan Utama Tanjung Priok untuk membuat simplifikasi dan harmonisasi proses kepabeanan yang bisa mempercepat proses *customs clearance* dan *release of cargoes*. Pokok permasalahan dalam penelitian ini dirinci dalam tiga sub pokok permasalahan, yaitu bagaimana perbandingan antara sistem *National Single Window* di Indonesia dengan sistem *National Single Window* di Singapura, persiapan-persiapan yang dilakukan, dan kendala-kendala yang dihadapi. Penelitian ini adalah penelitian kualitatif dengan desain deskriptif. Hasil penelitian menyarankan bahwa hendaknya sosialisasi akan penggunaan sistem ini terus-menerus dilakukan, memperketat sistem dari akses dunia luar untuk menghindari terjadinya kejahatan dunia maya, dan penerapan *Single Sign On* untuk mengakses instansi yang terkait dengan portal *National Single Window* ini.

Kata kunci:

National Single Window, kepabeanan, *customs clearance* dan *release of cargoes*.

ABSTRACT

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Study Program : Fiscal Administration
Title : The Analysis of Preparation Implementation of National Single Window in Tanjung Priok Customs Main Office

This study is focused on the preparation implementation of National Single Window in Tanjung Priok Customs Main Office to make a simplified and harmonized customs process that could make the process of customs clearance and release of cargoes faster. There are three major problems in this study which are the comparison of Singapore National Single Window and Indonesian National Single Window, the preparation of Indonesian National Single Window, and the obstacles of implementation. This research is qualitative descriptive interpretive. The data were collected by means of deep interview. The researcher suggests keep continuing the socialization of this system, tighten the system from outside access to prevent from cyber crime, and applying Single Sign On to access other Government Agency who are connected with this National Single Window portal.

Key words:

National Single Window, customs, customs clearance and release of cargoes.