

MUTHIA OCTORA
PROGRAM SARJANA KESEHATAN MASYARAKAT
GAMBARAN PERSEPSI PEGAWAI NON MEDIS TERHADAP KOMPONEN
QUALITY OF WORK LIFE DI RUMAH SAKIT ISLAM JAKARTA CEMPAKA
PUTIH TAHUN 2009

ABSTRAK

Skripsi ini membahas persepsi pegawai non medis terhadap penerapan sembilan komponen *Quality of Work Life* di RS Islam Jakarta Cempaka Putih. Persepsi pegawai non medis melihat penerapan dari kualitas kehidupan kerja di RSIJ CP, termasuk baik atau buruk.. Penelitian ini adalah penelitian kuantitatif dengan desain deskriptif dan dilakukan secara *cross sectional*. Hasil penelitian menyarankan bahwa Rumah Sakit perlu melakukan pelatihan dan peninjauan mengenai K3 RS, serta memperhatikan perlunya jenjang karier yang jelas sehingga akan berjenjang mempengaruhi pada motivasi dan rasa bangga pegawai sehingga dapat memperbaiki tingkat absensi dan akan meningkatkan kinerja pegawai, begitu juga penilaian persepsi pegawai tentang *Quality of Work Life* akan meningkat menjadi lebih baik.

Kata kunci : Gambaran, persepsi *Quality of Work Life*, *perception Quality of Work Life*

MUTHIA OCTORA
STUDY PROGRAM BACHELOR PUBLIC HEALTH
*DESCRIPTION OF PERCEPTION NON MEDICAL EMPLOYEE CONCERNING
VARIABLE QUALITY OF WORK LIFE IN ISLAMIC HOSPITAL JAKARTA
CEMPAKA PUTIH AT 2009*

ABSTRACT

The focus of this study is the perception non medical employee concerning variable *Quality of Work Life* in Islamic Hospital Jakarta Cempaka Putih at 2009. The purpose of this study is to understand perception of non medical employee observed about application variable *Quality of Work Life* in RSIJ CP is it bad or good way. This research is quantitative descriptive with cross sectional. The data were collected by questionnaire. The researcher suggests that hospital should concern carrier development employee so it can make increase to balancing compensation and continue will make the user pride and improve rate of turnover, and it also increase perception of *Quality of Work Life*.

Key words:

Description, perception *Quality Of Work Life*