

DAFTAR PUSTAKA

- Alavi, Maryam and Leidner, Dorothy E. Review: Knowledge Management and Knowledge Management System: Conceptual Foundations and Research Issues. *Journal of MIS Quarterly* [Online], 2001, vol. 25, no. 1, pp.107-136, Available:
http://mmlab.ceid.upatras.gr/courses/AIS_SITE/files/projects2004/paper711/14_KM_KMsystems_Alavi_MISQ.pdf [2009, January 17].
- Al Fatta, H. *Analisis & Perancangan Sistem Informasi*. Penerbit Andi, 2007.
- Anklam, Patti. 2002. *Social Network Analysis* [Online]. Available: www.byeday.net/sna/assets/documents/KMWorld%20SNA%20Patti%20Anklam.ppt [2009, February 8].
- 2003. *KM and Social Network* [Online]. Available: <http://www.kmmagazine.com/xq/asp/sid.45D056BE-8625-11D7-9D4D-00508B44AB3A/articleid.F79B4E31-7854-4B6A-9202-164FB18672D3/qx/display.htm> [2009, February 8].
- Antariksa, Yodhia. 2007. *Merancang Manajemen SDM Berbasis Kompetensi* [Online]. Available: <http://strategimanajemen.net/2007/09/06/membangun-manajemen-sdm-berbasis-kompetensi/> [2009, January 23].
- 2008. *3 Tips Praktis Membangun Knowledge Management* [Online]. Available: <http://strategimanajemen.net/2008/07/21/3-tips-praktis-membangun-knowledge-management/> [2009, January 22].
- Badan Kepegawaian Negara. *Ketentuan Pelaksanaan Peraturan Pemerintah Nomor 100 Tahun 2000 Tentang Pengangkatan Pegawai Negeri Sipil dalam Jabatan Struktural Sebagaimana telah diubah dengan Peraturan Pemerintah Nomor 13 Tahun 2002*. Jakarta: Badan Kepegawaian Negara, 2002.
- Becerra-Fernandez *et al.* 2004. *Knowledge Management 1/e* [Online]. Available: http://www.cse.ust.hk/~dekai/600G_2005Q3/notes/KM_Slides_Ch05.pdf [2009, January 10].
- Carrington *et.al.* *Models and Methods in Social Network Analysis*. New York: Cambridge University Press, 2008.
- De Nooy *et.al.* *Exploratory Social Network Analysis with Pajek*. New York: Cambridge University Press, 2008.

- Departemen Komunikasi dan Informatika. *Peraturan Menteri Komunikasi dan Informatika Nomor: 25/P/M.KOMINFO/7/2008 tentang Organisasi dan Tata Kerja Departemen Komunikasi dan Informatika*. Jakarta: Departemen Komunikasi dan Informatika, 2008.
- Department of Psychology, University of Melbourne. *Centrality* [Online]. Available: <http://ww.cs.umd.edu/~golbeck/CMSC498N/blog/3.2.pdf> [2009, January 28].
- Ehrlich, Kate and Carboni, Inga. 2005. *Inside Social Network Analysis* [Online]. Available: [http://domino.watson.ibm.com/cambridge/research.nsf/0/3f23b2d424be0da6852570a500709975/\\$FILE/TR_2005-1](http://domino.watson.ibm.com/cambridge/research.nsf/0/3f23b2d424be0da6852570a500709975/$FILE/TR_2005-1) [2009, January 10].
- Exhibit 35: Communication Questionnaire [Online]. Available: http://www.doa.virginia.gov/AICCO/ARMICS/Exhibit_Forms/Exhibit_35.doc [2009, March 11].
- Fletcher, Cris. 2007. *Encouraging Knowledge Sharing in Professional Services Conference 2007* [Online]. Available: <http://www.slideshare.net/chfletcher/encouraging-knowledge-sharing-in-professional-services-organisational-network-analysis> [2009, March 4].
- Gurteen, David. 1999. *Creating a Knowledge Sharing Culture* [Online]. Available: [www.providersedge.com/docs/km_articles/Creating a K-Sharing Culture - Gurteen.pdf](http://www.providersedge.com/docs/km_articles/Creating_a_K-Sharing_Culture_-_Gurteen.pdf) [2009, March 19].
- Haji, M. 2006. *Knowledge Sharing: Improving the Central Component of Knowledge Management* [Online]. Available: <https://dspace.lib.cranfield.ac.uk/bitstream/1826/1793/1/M.Haji%20Thesis.pdf> [2009, March 23].
- Hanneman, R and Riddle, M. 2005. *Introduction to Social Network Methods* [Online]. Available: <http://faculty.ucr.edu/~hanneman/> [2009, January 10].
- Hart, Chloé. 2005. *Social Network Analysis* [Online]. Available: www.govis.org.nz/conference2005/presentations/chloe-hart.ppt [2009, March 20].
- Helms, Remko and Buijsrogge, Kees. Application of Knowledge Network Analysis to Identify Knowledge Sharing Bottlenecks at an Engineering Firm. *Proceedings of the 14th European Conference on Information System* [Online], June 12-14, 2006, Available: <http://identityproject.lse.ac.uk/asp/aspecis/20060162.pdf> [2009, January 28].

- Hendrik. 2008. *Sekilas Tentang Knowledge Management* [Online]. Available: <http://ilmukomputer.org/2008/11/25/sekilas-tentang-knowledge-management-author-administrator-published-11th-september-2006-category-knowledge-management-knowledge-management-km-bisa-kita-artikan-dengan-manajemen-pengetahuan/> [2009, January 10].
- Holloway, Pamela. 1999. *Sharing Knowledge and Other Unnatural Acts*. [Online]. Available: <http://kmmag.com/kmmagn2/km200001/departf1.htm> [2009, March 19].
- Hutapea, Parulian dan Thoha, Nurianna. *Kompetensi Plus: Teori, Desain, Kasus, dan Penerapan untuk HR dan Organisasi yang Dinamis*. Jakarta: PT Gramedia Pustaka Utama, 2008.
- Improving Staff Communication [Online]. Available: <http://www.Snapsurveys.com> [2009, March 11].
- Istijanto. Riset Sumber Daya Manusia: Cara Praktis Mendeteksi Dimensi-dimensi Kerja Karyawan. Jakarta: PT Gramedia Pustaka Umum, 2008.
- Izquierdo, Luis R and Hanneman, Robert A. 2006. *Introduction to The Formal Analysis of Social Networks Using Mathematica – Version 2* [Online]. Available: http://www.luis.izqui.org/papers/Izquierdo_Hanneman_2006-version2.pdf [2009, January 10].
- Jogiyanto. *Metodologi Penelitian Sistem Informasi*. Yogyakarta: Andi Offset, 2008.
- Kalia, Puneet. 2007. *Knowledge Management Framework for Government* [Online]. Available: http://www.nisg.org/knowledge_center/2_KMF%20Concept%20note%20v4.pdf?PHPSESSID=9e8ff78e0360b87b477d8c8a2848271d [2009, January 10].
- Krackhardt, David. 2006. *Sample Questionnaires* [Online]. Available: <http://www.andrew.cmu.edu/user/krack/questionnaires.shtml> [2009, February 10].
- Krebs, Valdis. 2008. *Social Network Analysis, A Brief Introduction* [Online]. Available: <http://www.orgnet.com/sna.html> [2009, January 10].
- Kuesioner Motivasi Kerja [Online]. Available: <http://www.damandiri.or.id/file/novitasariunairlampiran1c.pdf> [2009, March 11]

- Mueller-Prothmann, Tobias and Finke, Ina. SELaKT – Social Network Analysis as a Method for Expert Localisation and Sustainable Knowledge Transfer. *Journal of Universal Computer Science* [Online], 2004, vol. 10, no. 6, pp.691-701, Available: <http://i-know.know-center.tugraz.at> [2009, January 17].
- Mueller-Prothmann, Tobias. 2007. *Social Network Analysis: A Practical Method to Improve Knowledge Sharing*. [Online]. Available: www.wissensnetzwerke.de/files/kb_ebook02_social_network_analysis_knowledge_sharing.pdf [2009, April 3]
- Munir, Ningky. *Knowledge Management Audit: Pedoman Evaluasi Kesiapan Organisasi Mengelola Pengetahuan*. Jakarta: PPM, 2008.
- Palan, R. *Competency Management: Teknik Mengimplementasikan Manajemen SDM Berbasis Kompetensi untuk Meningkatkan Daya Saing Organisasi*. Terjemahan: Octa Melia Jalal. Jakarta: PPM, 2007.
- Robertson, Shaunagh. 2005. *Social Network Analysis*. [Online]. Available: <http://www.library.nhs.uk/KnowledgeManagement/ViewResource.aspx?resID=94092&tabID=290> [2009, April 3]
- Rosmawati *et. al.* Social Network Analysis in Analyzing Potential Fraudster. *Proceedings of The International Conference On Electrical Engineering and Informatics* [Online], June 17-19, 2007, Available: http://repository.gunadarma.ac.id:8000/B-62_381.pdf [2009, January 10].
- Sabarguna, BS. *Sistem Informasi Rumah Sakit*. Konsorsium Rumah Sakit Islam Jateng-DIY, 2005.
- Sedarmayanti. *Manajemen Sumber Daya Manusia, Reformasi Birokrasi dan Manajemen Pegawai Negeri Sipil*. Bandung: PT Refika Aditama, 2008.
- Setiarso, Bambang. 2006. *Berbagi Pengetahuan: Siapa yang Mengelola Pengetahuan?* [Online]. Available: <http://ilmukomputer.org/wp-content/uploads/2006/09/bse-berbagi.pdf> [2008, July 2].
- Setiarso *dkk.* *Penerapan Knowledge Management pada Organisasi*. Yogyakarta: Graha Ilmu, 2009.
- Simamora, H. *Manajemen Sumber Daya Manusia*. Yogyakarta: Bagian Penerbitan Sekolah Tinggi Ilmu Ekonomi YKPN, 1995.
- The Advisory Board Company. 1996. *Managing Core Competencies of the Corporation* [Online]. Available: <http://www.orgnet.com/orgnetmap.pdf> [2009, February 10].

- Tiwana, Amrit. *The Knowledge Management Toolkit: Orchestrating IT, Strategy and Knowledge Platform*. New Jersey: Prentice-Hall, Inc, 2000.
- Tjakraatmadja, Jann Hidajat dan Lantu, Donald Crestofel. *Knowledge Management dalam Konteks Organisasi Pembelajaran*. Bandung: SBM-ITB, 2006.
- Undang-undang Republik Indonesia Nomor 8 Tahun 1974 Tentang Pokok-pokok Kepegawaian [Online]. Available: http://www.kopertis4.or.id/aturan/undang%20undang/uu_8_1974%20pokok2%20kepegawaian.pdf [2008, December 22].
- University of the West of the England. 2009. Knowledge Sharing Questionnaire [Online]. Available: <http://www.snapsurveys.com/nhsfaculty/> [2009, April 3].
- Wahono, Romi S. 2008. *Knowledge Management dan Kiat Praktisnya*. [Online]. Available: <http://romisatriawahono.net/2008/05/06/knowledge-management-dan-kiat-praktisnya/> [2009, January 22].
- , 2009. *Spiralisasi Pengetahuan: Teknik “Menghidupkan” Pengetahuan Kita*. [Online]. Available: <http://ilmukomputer.org/2009/01/02/spiralisasi-pengetahuan-teknik-menghidupkan-pengetahuan-kita/> [2009, January 22].
- Watkins and Marsick. 1999. Dimensions of the Learning Organization Questionnaire [Online]. Available: <http://www.partnersforlearning.com/questions2.asp> [2009, March 15].
- Wikipedia The Free Encyclopedia. *Knowledge* [Online]. Available: <http://en.wikipedia.org/wiki/Knowledge> [2009, January 22].