

DAFTAR PUSTAKA

- Al Rasyid, Harun. (1994). *Statistika Sosial*, Disunting oleh: Teguh Kusmantoroedji, Program Pascasarjana UNPAD, Bandung.
- Asnawi, S. (1999). *Aplikasi Psikologi dalam Manajemen Sumber Daya Manusia Perusahaan*. Jakarta: Pusgrafin.
- Azwar, Saifuddin. (2003). *Reliabilitas dan Validitas*, Yogyakarta: Pustaka Pelajar.
- Baird, K.M., Harrison, G.L., & Reeve, R.C. (2004). Adoption of activity management practices: a note on the extent of adoption and the influence of organizational and cultural factors. *Management Accounting Research*. 15, 383-399.
- Bellone, Carl J. (1982). Structural Vs. Behavioral Change: the Civil Service Reform Act of 1978. *Review of Public Personnel Administration*, Vol. 2, No. 2, 59-67. London: SAGE Publications.
- Benkhoff, B. (1997). Ignoring Commitment Is Costly: New Approaches Establish the Missing Link Between Commitment and Performance. *Journal of Human Relations*. Vol. 50. No. 6.
- Bennis, Warren. (2005). *Why Leaders Can't Lead*, Jossey –Bass Publishers, San Francisco.
- Bernardin, John. (2007). *Human Resource Management* (New York: McGraw-Hill Irwin.
- Biro Humas dan Luar Negeri (2007). *Pasangan Kerja Badan Pemeriksa Keuangan Dengan Dewan Perwakilan Rakyat RI*, Jakarta: Sekretariat Jenderal BPK RI.
- Bishop, Scott & Burrough. (2000). *Support, Commitment, and Employee Outcomes in a Team Environment*, *Journal of Management*, 26, (6).
- Cherniss, Cary and Daniel Goleman (ed). (2001). *The Emotionally Intelligent Workplace: How to Select for, Measure and Improve Emotional Intelligence in individuals, Groups and Organizations*, San Fransisco: Jossey Bass.
- Cooper, R.K. (1997). *Executive EQ: Kecerdasan Emosional dalam Kepemimpinan dan Organisasi*. Jakarta: PT. Gramedia Pustaka Utama.
- Daft, Richard L. (2003). *Organization Theory and Design*. New York: Thomson.
- Dessler, Gary. (1998). *Manajemen Sumber Daya Manusia*, Jilid 2, Jakarta: PT. Prehallindo.

- Feinstein, Andrew H. (2005). *A Study of Relationship Between Job Satisfaction and Organizational Commitment among Restaurant Employees*. Paper Dept. Food & Beverage Management, University of Nevada.
- Flippo, Edwin B. (1994). *Manajemen Personalia*, Edisi Keenam, Jilid 2, Terjemahan Agus Dharma, Jakarta: Erlangga.
- Goleman, D. (1998). *Emotional Intelligence: Kecerdasan Emosional, Mengapa EI Lebih Penting Daripada IQ*, alih bahasa T. Hermaya, Jakarta, PT Gramedia Pustaka Utama.
- Golembiewski, Robert T. and William B. Eddy. (1978). *Organization Development in Public Administration*, Boca Raton: CRC Press.
- Handoko, T.H. (2000). *Manajemen Personalia dan Sumber Daya Manusia*, Edisi 2, BPFE. Yogyakarta.
- Hariandja, Marihot Tua Effendi. (2005). *Manajemen Sumber Daya Manusia: Pengandaan, Pengembangan, Pengkompensasian, dan Peningkatan Produktivitas Pegawai*. Jakarta: Grasindo.
- Henry, Nicholas. (1998). *Public Administration and Public Affairs*, New York: Prentice Hall.
- Hiam, Alexander. (1999). *Motivating & Rewarding Employees*, Massachusetts: Adams Media Corporation.
- Irianto, J. (2001). *Tema-tema Pokok Manajemen Sumber Daya Manusia*. Surabaya: Insan Cendekia.
- Islamy, Muh Irfan. (2001). Agenda Kebijakan Reformasi Administrasi Negara. *Jurnal Administrasi Negara* Vol. II, No. 1.
- Ivancevich, John M. (2007) *Human Resource Management: Job Analysis, Performance Evaluation; Career Planning*, New York: McGraw-Hill.
- Ivancevich, John M. (2007). *Human Resource Management*, New York: McGraw Hill.
- Kerlinger, Fred N. & Howard B. Lee. (2000). *Foundations of Behavioral Research*, Furth Worth: Harcourt College Publisher.
- Klass, B.S. (2002). Compensation in the Jobless Organization. *Human Resource Management Review*. 12, 43-61
- Kraizberg, E., Tziner, A., & Weisber, J. (2002). Employee Stock Options: Are They Indeed Superior To Other Incentive Compensation Schemes? *Journal of Business and Psychology*. Vol. 16, (3), 383-390.

- Kreitner, Robert and Angelo Kinicki. (2004). *Organizational Behavior*, New York: McGraw-Hill Irwin.
- Lepawsky, A. (1985). *Administration*, New York: McGraw-Hill Book Company.
- Lind, Douglas A., Marchal, William G., Wathen, Samuel A.(2007). *Statistical Techniques in Business and Economics with Global Data Sets*, 13th ed, The McGraw-Hill Company, Inc.
- Luthans, Fred. (2002). *Orgnazational Behavior*, ninth edition, Boston: McGraw-Hill – Irwin.
- Luthans, Fred. (2008). *Orgnazational Behavior*, 11th edition, Boston: McGraw-Hill.
- Martin, Anthony Dio. (2008). *Emotional Quality Management: Refleksi, Revisi dan Revitalisasi Hidup Melalui Kekuatan Emosi*, Jakarta: HR Excellency.
- Martoyo, Susilo. (1992). *Manajemen Sumber Daya Manusia*, Yogyakarta: BPF.
- McKenna, Eugene. (2006). *Business and Psychology: Organizational Behavior*, New York: Psychology Press.
- McMillan, James H. and Sally Schumacher. (2006). *Research in Education*. New Jersey: Pearson.
- Mello, Jeffrey A. (2002). *Strategic Human Resource Management*, USA: South-Western.
- Mowday, Richard T., Porter, Lyman W., & Steers, Richard M. (1982). *Employee Organization Linkages: The Psychology of Commitment, Absenteeism and Turnover*, New York: Academics Press.
- Mulyono, Sri. (2005). *Statistika Untuk Ekonomi & Bisnis*, Jakarta: Lembaga Penerbit Fakultas Ekonomi Universitas Indonesia.
- Nasution, Anwar (2008). *Pokok-Pokok Pikiran Anwar Nasution: Menuju Transparansi & Akuntabilitas Keuangan Negara*, Jakarta: Biro Humas & Luar Negeri Sekretariat Jenderal BPK.RI.
- Nasution. (1996). *Metode Penelitian Naturalistik Kualitatif*, Bandung: Transito.
- Nawawi, Hadari. (2001). *Manejemen Sumber Daya Manusia*, Yogyakarta: Gadjah Mada. University Press.
- Nggermanto, Agus. (2008). *Quantum Quotient: Kecerdasan Quantum*, Bandung: Penerbit Nuansa.

- Palmer, B.R., Manocha, R., Gignac, G., & Stough, C. (2003). *Examining the factor structure of the Bar-On Emotional Quotient Inventory with an Australian general population sample. Personality and Individual Differences*. 35, 1191-1210.
- Patton, Patricia. (1997). *Ketrampilan Kepemimpinan*. (Alih Bahasa oleh Anita B. Hariyanto). Jakarta: Penerbit Mitra Media
- Rothmann, S., Scholtz, P.E., Sipsma, J.F. and Sipsma, L. (2002). *Personality Preferences and Emotional Intelligence: Implications for Small And Medium-Sized Enterprises*, International Council for Small Business, 47th World Conference San Juan, Puerto Rico June 16-19.
- Sarwoto. (1991). *Dasar-dasar Organisasi dan Manajemen*, Jakarta: Ghalia Indonesia.
- Schulte, M.J., Ree, M.J., & Carretta, T.R. (2004). Emotional intelligence: not much more than g and personality. *Personality and Individual Differences*. 37, 1058-1069.
- Schunk, Dale H., Paul R. Pintrich and Judith L. Meece. (2008). *Motivation in Education: Theory, Research and Application*, New Jersey: Upper Saddle River.
- Sekretariat Jenderal BPK RI (2009). *BPK RI Menunaikan Amanat Konstitusi*, Jakarta.: Sekretariat BPK RI
- Shafritz, Jay M. dan Albert C. Hyde (ed.). (2005). *Classic of Public Administration*. Belmont, CA.: Wadsworth Publishing Company.
- Shaw, J.D., Delery, J.E., & Abdulla, M.H.A. (2003). Organizational Commitment and Performance among guest workers and citizens of an Arab Country. *Journal of Business Research*. 56, 1021-1030.
- Simamora. (1995). *Manajemen Sumber daya Manusia*, Yogyakarta: BPF.
- Simbolon, Maringan M. (2004). *Dasar-Dasar Administrasi dan Manajemen*, Jakarta: Ghalia Indonesia.
- Spence, G., Oades, L.G., & Caputi, P. (2000). Trait emotional intelligence and goal self-integration: important predictors of emotional well-being? *Personality and Individual Differences*. 449-461.
- Steers, Richard M. (1985). *Effektivitas Organizational Behavior*. Penerjemah Magdalena Jamin. Jakarta: LPPM & Erlangga.
- Sukidi. (2001). *New Age: Wisata Spiritual*. Jakarta: PT. Gramedia Pustaka Utama.
- Supranto, J. (2001). *Statistik: Teori dan Aplikasi*, Jakarta: Erlangga.

- Tulus, Moh. Agus. (1995). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Gramedia Pustaka Utama.
- Van Rooy, D.L., & Viswesvaran, C. (2004). Emotional intelligence: A meta-analytic investigation of predictive validity and nomological net. *Journal of Vocational Behaviour*. 65, 71-95.
- Viscott, D. (1996). *Emotional Resilience*. New York: Harmony Books.
- Waldo, Dwight. (1971). *Public Administration in a Time of Turbulence*, Scranton, PA: Chandler Publishing Co.
- Weisinger, H. (1998). *Emotional Intelligence at Work*. San Francisco: Jossey-Bass Inc.