

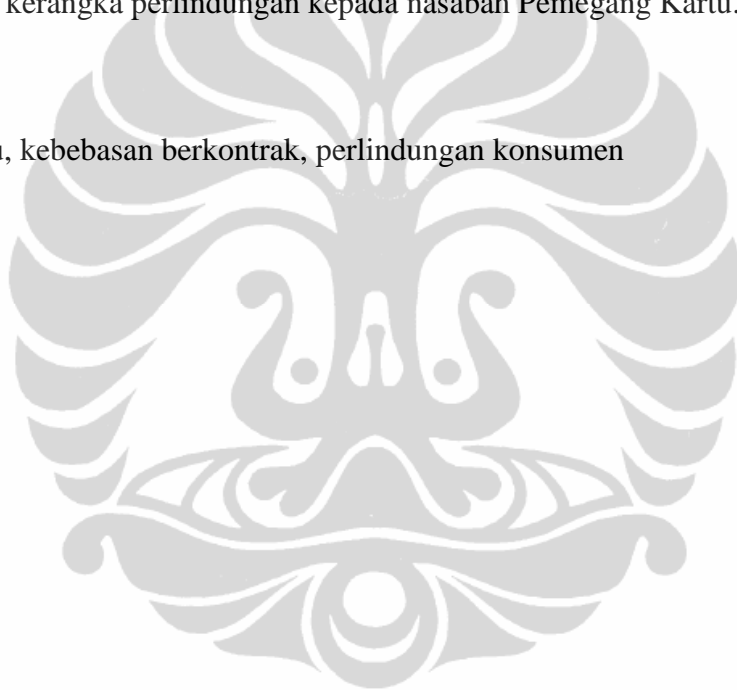
ABSTRAK

Nama : Susi Handayani
Program Studi : Pascasarjana
Judul : Analisis Klausula Baku Pada Perjanjian Kartu Kredit Terkait Upaya Perlindungan Hukum Bagi Pemegang Kartu Kredit

Tesis ini membahas mengenai perjanjian kartu kredit yang sudah dibuatkan dalam bentuk klausula baku oleh pihak Penerbit Kartu. Penggunaan klausula baku tidak dilarang sebagaimana dimaksud dalam UU Perlindungan Konsumen, namun demikian klausula baku seringkali memposisikan nasabah Pemegang kartu kredit selaku konsumen dalam perjanjian kartu kredit pada posisi yang tidak seimbang dan cenderung melindungi kepentingan Penerbit Kartu kredit. Tesis ini mencoba membahas pengaturan tentang klausula baku berikut dampak yang diakibatkan olehnya, serta kerangka perlindungan kepada nasabah Pemegang Kartu.

Kata kunci:

Klausula baku, kebebasan berkontrak, perlindungan konsumen



ABSTRACT

Name : Susi Handayani
Study Program : Postgraduate
Title : Analysis of Standard Contract On Credit Card Agreement
Related Legal Protection Efforts For Credit Card Holders

This thesis describes the credit card agreements that have been made in the form of the standard clauses from Card Issuer. The use of standard clauses are not prohibited as outlined in the Consumer Protection Act, however, the standard clause is often positioned customer credit card holders as consumers in credit card agreements on an unequal position and between Card Issuer and Card Holder. This thesis tried to explain the regulation of the standard clause impacts caused by it, as well as protection to Card Holder.

Keywords:
Standard clause, freedom of contract, consumer protection.

