

## ABSTRAK

Nama : F. Dini Ariyanti  
Program Studi: Teknik Industri  
Judul : Perancangan Model Pengukuran Kinerja *Procurement*  
menggunakan pendekatan Balance Scorecard dan metode ANP

Perancangan model pengukuran kinerja manajemen Pengadaan (*Procurement*), mencakup model *Balanced Procurement Scorecard* dan pemilihan supplier dengan penentuan bobot kriteria menggunakan metode ANP. PSC dimaksudkan untuk mengukur dan mengevaluasi kegiatan departemen *Procurement* dari empat perspektif: keuangan, pelanggan, proses bisnis internal, serta pembelajaran dan pertumbuhan. *Balanced Procurement Scorecard* dapat menunjukkan bahwa kinerja *Procurement* selama ini mendukung upaya-upaya perwujudan visi, misi dan strategi perusahaan dan memberikan kerangka kerja untuk perbaikan terus-menerus.

Kata kunci: Pengukuran kinerja, Balance Scorecard, *Procurement*, pemilihan supplier

## ABSTRACT

Name : F. Dini Ariyanti  
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approach with ANP methode

The design of Procurement performance measurement models consist of Balanced Procurement Scorecard models and supplier selection weights criteria which determine using ANP method. PSC is intended to measure and evaluate the Procurement department activities from four perspectives: financial, customer, internal business processes, and learning and growth. Procurement Balanced Scorecard can show that the Procurement performance supports efforts embodiment of the company's vision, mission and strategy and provides a framework for continuous improvement.