

ABSTRAK

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Program Studi : Pengkajian Ketahanan Nasional
Kekhususan : Kajian Strategik Keimigrasian
Judul Tesis : IMPLEMENTASI KEBIJAKAN PELAYANAN PASPOR
BERBASIS BIOMETRIK PADA KANTOR IMIGRASI

Penelitian tentang Implementasi Kebijakan Pelayanan Paspor Berbasis Biometrik Pada Kantor Imigrasi ini merupakan bagian dari studi kebijakan. Lahirnya suatu kebijakan pada hahekatnya untuk menyelesaikan masalah yang ada. Untuk itulah Keputusan Menteri Departemen Hukum dan Hak Asasi Manusia Nomor: M.02.IZ.03.10 Tahun 2006 tentang Penerapan Sistem Photo Terpadu Berbasis Biometrik Pada Surat Perjalanan Republik Indonesia dilaksanakan dengan tujuan mempermudah pelayanan paspor yang sekaligus mengedepankan aspek keamanannya.

Penelitian ini dilaksanakan dengan tujuan untuk memperoleh gambaran mengenai tingkat keberhasilan implementasinya yang ditinjau dari beberapa faktor pengaruh yang meliputi pola komunikasi, sumber daya, disposisi, dan struktur birokrasi. Melalui pendekatan kuantitatif yang menerapkan sample jenuh diperoleh sebanyak 77 responden Kepala Kantor Imigrasi dari 103 populasi Kantor Imigrasi. Berdasarkan anlisis data, dapat disimpulkan, bahwa implementasi kebijakan pelayanan paspor berbasis biometrik pada Kantor-Kantor Imigrasi telah berhasil dengan baik (skala pengukuran: kurang baik, cukup baik, baik serta sangat baik). Kebersamaan keempat variabel secara signifikan telah mempengaruhi implementasi kebijakan pelayanan paspor berbasis biometric pada Kantor-Kantor Imigrasi.

Guna mencapai keberhasilan pada tingkat sangat baik, dapat dilakukan beberapa upaya seperti pemilihan metode simulasi sebagai media transformasi isi kebijakan, peningkatan jumlah pejabat imigrasi melalui pendidikan dan pelatihan, pemberian insentif sebagai penghargaan atas prestasi kerja, penerapan pelayanan antrian secara digital, meningkatkan kemampuan operasional sarana online system, serta kepatuhan terhadap standar operating procedure.

Kata kunci:

Kebijakan, Kebijakan pelayanan paspor

ABSTRACT

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Subject : Research of National Defense
Specialty : Research of Immigration Strategic
Title of Thesis : the Implementation of Passport Regulation Services base on Biometric at Immigrant Bureau.

Researching about the Implementation of Passport Regulation Services base on Biometric at Immigrant Bureau is a part of Regulation Study. As we know that a regulation is made for solving the existing problems. For those reason, that the decree of Ministry of Law and Human rights Department Number: M.02.IZ.03.10 in 2006 about the implementation of integrated photo system base on biometric in departure letter of Republic of Indonesia is operated to make easier servicing passport and to give safety aspects.

Researching is made purposely to get the result of the succeeded implementation which is analyzed from some affected factors that including communication patterns, human resources, disposition and structure of bureaucracy. With quantitative approach that implemented full sample that total result was got is 77 respondents of the Head of Immigrant Bureaus from 103 population of the Head of Immigrant Bureaus. Base on the Analysis of data can be calculated that the Implementation of Passport Regulation Services base on Biometric at Immigrant Bureau is in good position (measure scale: less good, good enough, good, and very good). All the four variables that are mentioned significantly influence the succeed of the Implementation of Passport Regulation Services base on Biometric at Immigrant Bureaus.

To achieve the succeeding level in the best result, it can be done by some solution, such as, choose simulation method as the media of transformation of medium of regulation, increase the number of immigrant bureau employees by improving their education and training, give them incentive as the reward for their achievement in work, implement the servicing line digitally, improve the service operational by on line system, keep the loyalty to the standardization of operating procedure.

Key word:

Regulation, Passport Regulation Services.