

ABSTRAK

Nama : Anita Sophia Delima
Program Studi : Ilmu Administrasi
Judul : Pengaruh Budaya Organisasi dan Kepuasan Kerja Terhadap Komitmen Organisasional Pegawai Kantor Pelayanan Pajak (KPP) Pratama Jakarta Menteng Dua

Penelitian ini bertujuan mengungkap pengaruh yang signifikan budaya organisasi dan kepuasan kerja terhadap komitmen organisasional pegawai KPP Pratama Jakarta Menteng Dua. Metode penelitian yang digunakan adalah pendekatan kuantitatif dengan teknik pengumpulan data berupa penyebaran kuesioner dengan model skala likert. Hasil penelitian ini menunjukkan hal-hal berikut ini. *Pertama*, terdapat pengaruh positif dan signifikan budaya organisasi terhadap komitmen organisasional pegawai KPP Pratama Jakarta Menteng Dua. *Kedua*, terdapat pengaruh positif dan signifikan kepuasan kerja terhadap komitmen organisasional pegawai KPP Pratama Jakarta Menteng Dua. *Ketiga*, terdapat pengaruh positif dan signifikan budaya organisasi dan kepuasan kerja secara bersama-sama terhadap komitmen organisasional pegawai KPP Pratama Jakarta Menteng Dua.

Kata kunci :

budaya organisasi, kepuasan kerja, komitmen organisasional

ABSTRACT

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Study Program: Administrative Science Programme
Title : The Effect of Organizational Culture and Job Satisfaction on
The Employee Organizational Commitment of Tax Service
Office Pratama Jakarta Menteng Dua

This research aimed to reveal the significant effect of organizational culture and job satisfaction on the employee organizational commitment of Tax Office Service Pratama Jakarta Menteng Dua. The type of the research method is quantitative approach with scale likert questionnaire as the data collection technique. Results of research indicated that first, there is positive and significant effect of organizational culture on the employee organizational commitment of Tax Service Office Pratama Jakarta Menteng Dua; Second, there is positive and significant effect of job satisfaction on the employee organizational commitment of Tax Service Office Pratama Jakarta Menteng Dua; Third, there is positive and significant effect of organizational culture and job satisfaction as a whole on the employee organizational commitment of Tax Service Office Pratama Jakarta Menteng Dua.

Keyword :

Organizational culture, job satisfaction, organizational commitment