

**ASSESSING THE PERFORMANCE AND IMPACT OF
KNOWLEDGE MANAGEMENT SYSTEM ON PARTICULAR
ORGANISATIONAL PROCESS: A STUDY CASE IN BANK X**

SKRIPSI

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**UNIVERSITAS INDONESIA
FAKULTAS ILMU KOMPUTER
PROGRAM STUDI SISTEM INFORMASI
DEPOK
JULI 2008**

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**Diajukan sebagai salah satu syarat untuk memperoleh gelar
Sarjana Ilmu Komputer**

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Telah berhasil dipertahankan di hadapan Dewan Penguji dan diterima sebagai bagian persyaratan yang diperlukan untuk memperoleh gelar Sarjana Ilmu Komputer pada Program Studi Sistem Informasi, Fakultas Ilmu Komputer, Universitas Indonesia

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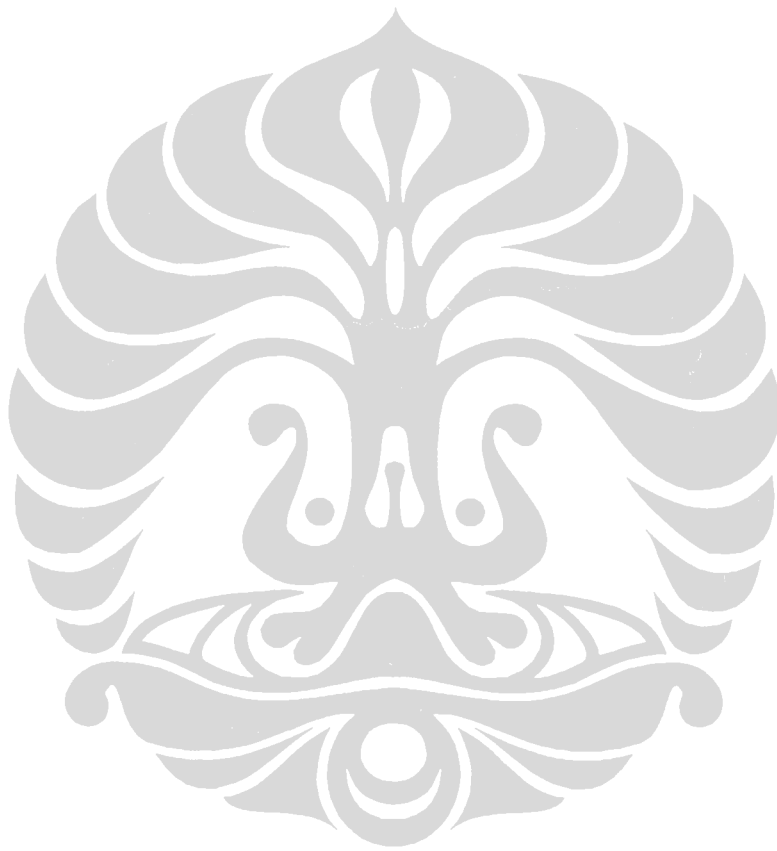
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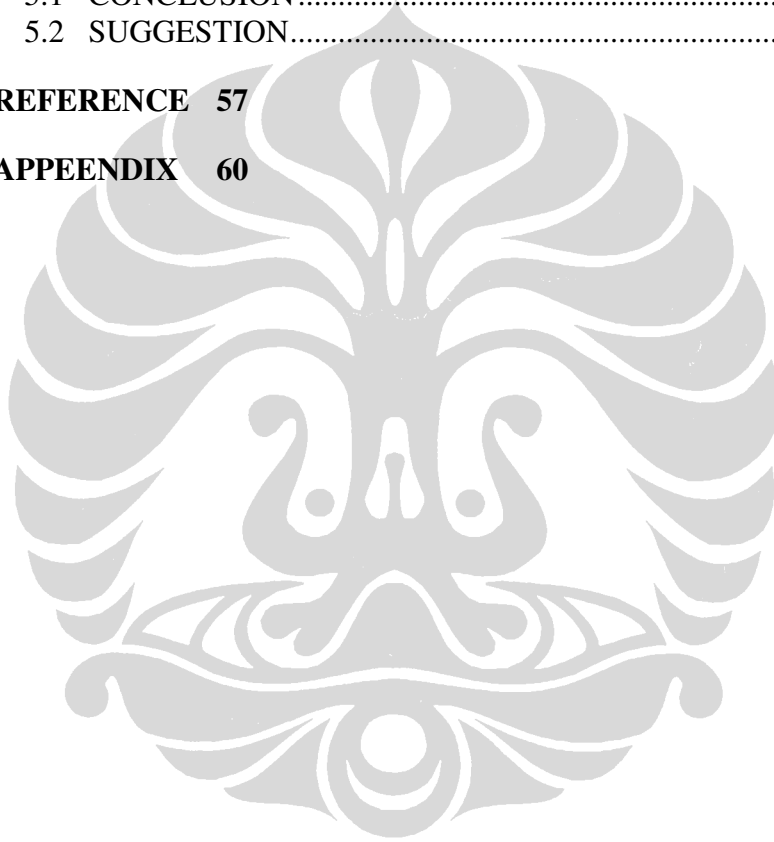


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