

Analisis Faktor Penyebab Lamanya Waktu Tunggu Operasi Cito Sectio Caesarea di Kamar Bersalin (VK) Rumah Sakit Umum Kota Tangerang Selatan 2015 = Analysis of Factors Causing Prolonged Waiting Times Cito Operations Sectio Caesarea in The Delivery Room at South Tangerang Hospital South Tangerang Municipality 2015

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Abstrak

[ABSTRAK

Penelitian ini dilatarbelakangi kenyataan bahwa Kamar bersalin merupakan suatu unit gawat darurat khusus kebidanan yang dituntut untuk memberikan pelayanan yang cepat dan tepat untuk keselamatan ibu dan bayinya.

Tujuan penelitian ini untuk mengetahui gambaran umum waktu tunggu persiapan operasi cito sectio caesarea di Kamar bersalin RSUD Kota Tangerang Selatan dan faktor-faktor yang berhubungan dengan waktu pelayanan terhadap pasien yang akan menjalani cito sectio caesarea.

Jenis penelitian ini merupakan studi kasus dengan pendekatan kualitatif dan Kuantitatif. Data dan informasi mengenai proses pelayanan diperoleh melalui wawancara mendalam, observasi partisipatif dan telaah dokumen. Sedangkan data mengenai waktu pelayanan diperoleh melalui pencatatan waktu pelayanan mulai dari tahap penetapan operasi sampai saat dilakukan sayatan pertama di meja operasi.

Hasil penelitian menunjukkan bahwa waktu tunggu persiapan operasi cito Sectio Caesarea berhubungan dengan faktor kesiapan SDM kamar operasi termasuk dokter operator dan dokter anestesi, dan faktor unit penunjang laboratorium.

Untuk mempersingkat waktu pelayanan terhadap pasien yang akan menjalani operasi cito sectio caesarea, RSUD Kota Tangerang Selatan perlu menetapkan kebijakan tentang penanganan pasien operasi cito sectio caesarea, menambah kamar operasi untuk operasi cito, memperbaiki manajemen SDM Kamar operasi dan menambah alat pemeriksaan laboratorium cito.

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ABSTRACT

The background of the research was the fact that Delivery Room unit is a part of emergency care unit especially obstetric which has to able to respond quickly and effectively for safety of mother and baby.

The purpose of this research was to know the general picture about the waiting time of cito operations sectio caesarea in the delivery room at South Tangerang Hospital and the factors associated with the time of service to patient who will undergo cito operation sectio caesarea.

This type of research was a case study with a qualitative and quantitative approach. Data and information regarding the service process were obtained from in depth interviews, participant observation and the document review, while data regarding the service time was gained from recording and calculating the time taken starting from the moment of surgery decision until the moment of the first incision on the operating table.

The result from the research showed that waiting time for the cito operation sectio caesarea associated with human resources in the operating room including surgeon and anaesthetist, and laboratory test.

The minimize the waiting time for cito operation sectio caesarea at South Tangerang Hospital need to establish polices regarding the handling of patients cito operation sectio caesarea, building the cito operating room, to improve human resource management and procurement of laboratory equipment., The background of the research was the fact that Delivery Room unit is a part of emergency care unit especially obstetric which has to able to respond quickly and effectively for safety of mother and baby.

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