

Introduction to survey quality / Paul P. Biemer, Lars E. Lyberg

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Abstrak

Peruse the history of survey research and the essential concepts for data quality. With an emphasis on total survey error, the authors review principles and concepts in the field and examine important unresolved issues in survey methods. Spanning a range of topics dealing with the quality of data collected through the survey process, they focus on such key issues as: major sources of survey error, examining the origins of each error source most successful methods for reducing errors from those sources, methods most often used in practice for evaluating the effects of the source on total survey error, and implications of improving survey quality for organizational management and costs.