

# Pengaruh komunikasi SBAR dalam timbang terima terhadap penerapan keselamatan pasien yang dipersepsikan oleh perawat pelaksana di RSUD Bunda Jakarta dan RSUD Bunda Margonda = The impact SBAR communication during handover to patient safety in Bunda Jakarta Hospital and Bunda Margonda Hospital

Rachmah, author

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## Abstrak

### [<b>ABSTRAK</b><br>

Keselamatan pasien harus dipenuhi oleh semua Rumah Sakit di Indonesia. Penelitian ini bertujuan untuk mengetahui pengaruh komunikasi SBAR dalam timbang terima terhadap penerapan keselamatan pasien yang dipersepsikan oleh perawat pelaksana di RSUD Bunda Jakarta dan RSUD Bunda Margonda. Penelitian ini berupa quasi eksperimen pre & post test nonequivalent control group desain. Teknik sampel adalah purposive sampling dengan total sampel sebanyak 84 perawat pelaksana. Kelompok intervensi mendapatkan pelatihan komunikasi SBAR, pendampingan, dan observasi. Keselamatan pasien diukur dengan kuisioner valid. Data dianalisis menggunakan t dependen test. Hasil penelitian ini menunjukkan peningkatan penerapan keselamatan pasien yang dipersepsikan oleh perawat pelaksana pada RSUD Bunda Jakarta sebesar 8% setelah diterapkan komunikasi SBAR dalam timbang terima ( $p=0.05$ ; CI 95% 156.27-163.44). RS perlu membuat kebijakan berupa standar komunikasi SBAR sebagai komunikasi dalam kegiatan timbang terima sehingga dapat meningkatkan keselamatan pasien.

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Patient safety is a standard for hospitals in Indonesia. Majority of patient safety incidents are caused by communication. This study aimed to determine the effect of SBAR communication during handover on patient safety in Bunda Jakarta Hospital and Bunda Margonda Hospital. This research was a quasi experiment with pre and post-test nonequivalent control group design. Purposive sampling technique was used to recruit 84 nurses. SBAR training communication, internship, and observation were provided to the intervention group. Patient safety was measured using a validated quistionare. Dependent t test was used to analyze the data collected. It was found that after SBAR communication applied in Bunda Jakarta Hospital, nurses perception about patient safety increased by 8% ( $p=0.001$ ;  $p<0.05$ ; CI 95% 156.27-163.44). Hospital needs to establish policies to standardize the SBAR communication to improve patient safety., Patient safety is a standard for hospitals in Indonesia. Majority of patient safety incidents are caused by communication. This study aimed to determine the effect of SBAR communication during handover on patient safety in Bunda Jakarta Hospital and Bunda Margonda Hospital. This research was a quasi experiment with pre and post-test nonequivalent control group design. Purposive sampling technique was used to recruit 84 nurses. SBAR training communication, internship, and observation were provided to the intervention group. Patient safety was measured using a validated quistionare. Dependent t test was used to analyze the data collected. It was found that after SBAR communication applied in Bunda Jakarta Hospital, nurses perception about patient safety increased by 8% ( $p=0.001$ ;  $p<0.05$ ; CI 95% 156.27-163.44). Hospital needs to establish policies to standardize the SBAR communication to improve patient safety.]