

Perancangan sistem manajemen pengetahuan: studi kasus badan pengawas perdagangan berjangka komoditi = Designing knowledge management system: a case study of commodity futures trading regulatory agency / Pipiet Faizal Amin

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Abstrak

[ABSTRAK

Reformasi birokrasi bagi Kementerian Lembaga dan Pemerintah Daerah dimaksudkan antara lain untuk mendorong terwujudnya organisasi yang efektif dan efisien Salah satu cara untuk mewujudkannya adalah dengan memanfaatkan kekayaan pengetahuan yang dimiliki oleh organisasi tersebut termasuk belajar dari pengalaman pengalaman di masa lampau Saat ini Badan Pengawas Perdagangan Berjangka Komoditi Bappebti mengalami permasalahan terkait pengelolaan pengetahuan organisasi yang menyebabkan terhambatnya proses transfer dan berbagi pengetahuan antar pegawai Bappebti Dari segi usia terdapat kesenjangan yang signifikan antar pegawai Bappebti sebagai akibat berhentinya proses rekrutmen pegawai selama 8 tahun Hal tersebut menimbulkan kesenjangan pengetahuan dan pengalaman antara pegawai baru dan pegawai yang telah lama bekerja Oleh sebab itu perlu adanya sistem manajemen pengetahuan knowledge management system untuk mendukung manajemen pengetahuan dan sebagai fasilitas untuk transfer dan berbagi pengetahuan antar pegawai Bappebti Metodologi yang digunakan dalam penelitian ini menggunakan metodologi solusi manajemen pengetahuan yang digabungkan dengan metodologi system prototyping Hasil dari penelitian ini adalah rancangan sistem manajemen pengetahuan beserta prototipe yang telah di uji coba untuk dapat dikembangkan dan diimplementasikan di Bappebti Sistem manajemen pengetahuan yang dirancang memiliki fitur wiki manajemen dokumen e learning blog dan forum diskusi online untuk mendukung proses manajemen pengetahuan yang akan dikembangkan dengan prioritas yaitu combination exchange internalization socialization for knowledge sharing dan externalization.

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ABSTRACT

Bureaucratic reform for Ministries Agencies and Local Government was intended to promote the establishment of an effective and efficient organization One of the ways to realize is by utilizing the wealth of knowledge possessed by the organization including learning from experiences from the past Currently the Commodity Futures Trading Regulatory Agency CoFTRA experienced problems related to the management of organizational knowledge caused by the inhibition of the transfer and sharing of knowledge among employees In terms of age there is a significant gap between CoFTRA employees as a result of moratorium the process of recruitment for 8 years This led gaps of knowledge and experience between new employees and senior employees Therefore knowledge management systems KMS is needed to support knowledge management and as a facility for the transfer and sharing of knowledge among employees The approach on this study uses knowledge management solution methodology then combined with system prototyping methodology The results of this research is the design of the knowledge management system and its prototype that has been tested and can be developed and implemented in CoFTRA The knowledge management system that generated consists of features wiki document management e learning blog and

online discussion forum to support knowledge management process that need to developed with priority order combination exchange internalization socialization for knowledge sharing and externalization

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