

# Evaluation Pemanfaatan Sistem Informasi Kesehatan Daerah (SIKDA) Generik di Puskesmas Kabupaten Kepahiang, Provinsi Bengkulu = Evaluation of the utilization of the Generic Regional Health Information System (SIKDA) in the Puskesmas Kepahiang District, Bengkulu Province

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## Abstrak

Sistem Informasi Kesehatan Daerah (SIKDA) Generik telah diimplementasikan di tujuh puskesmas yang berada di wilayah Kabupaten Kepahiang sejak tahun 2018. Hingga saat ini belum pernah dilakukan evaluasi terhadap pemanfaatan Aplikasi SIKDA Generik. Penelitian ini merupakan penelitian kuantitatif dengan metode survei dan rancangan cross-sectional untuk mengevaluasi pemanfaatan SIKDA Generik. Sampel dalam penelitian ini adalah sebanyak 75 orang pengguna SIKDA Generik. Dengan menyebarkan kuesioner melalui WhatsApp (WA). Metode analisis yang digunakan adalah metode SEM PLS. Pada penelitian ini, dari hasil analisis deskriptif, 82,7 % responden menyatakan bahwa faktor kualitas sistem pada pemanfaatan aplikasi SIKDA Generik adalah cukup baik, faktor kualitas informasi 92% responden menyatakan cukup baik, faktor pengaruh sosial 60% responden menyatakan cukup baik, faktor ekspektasi kinerja 64 % responden menyatakan cukup baik, faktor sikap 88% responden menyatakan cukup baik, faktor kepuasan keseluruhan 85,3%, responden menyatakan cukup baik faktor kebermanfaatan 86,7% responden menyatakan cukup baik faktor kondisi fasilitas 90,7% responden menyatakan kurang baik. pengujian hipotesis pada inner model dalam path-analysis beberapa konstruk yang tidak berpengaruh yaitu pengaruh sosial tidak berpengaruh terhadap ekspektasi kinerja, kondisi fasilitas tidak berpengaruh terhadap kepuasan keseluruhan. Sedangkan untuk konstruk ekspektasi kinerja dipengaruhi oleh kualitas sistem dan kualitas informasi, sikap dipengaruhi oleh kondisi fasilitas dan ekspektasi kinerja, kepuasan keseluruhan dipengaruhi oleh sikap dan kebermanfaatan.

.....The Generic Regional Health Information System (SIKDA) has been implemented in seven puskesmas located in the Kepahiang Regency area since 2018. Until now, there has never been an evaluation of the use of the Generic SIKDA Application. This research is a quantitative research with survey methods and cross-sectional design to evaluate the use of Generic SIKDA. The sample in this study was 75 users of Generic SIKDA. By distributing questionnaires via WhatsApp (WA). The analysis method used is the PLS SEM method. In this study, from the results of descriptive analysis, 82.7% of respondents stated that the system quality factor in the use of the Generic SIKDA application was quite good, the information quality factor 92% of respondents stated quite good, the analysis method used is the PLS SEM method. In this study, from the results of descriptive analysis, 82.7% of respondents stated that the system quality factor in the use of the Generic SIKDA application was quite good, the information quality factor 92% of respondents stated quite good, the social influence factor 60% of respondents stated quite good, the performance expectation factor 64% of respondents stated quite good, the attitude factor 88% of respondents stated quite good, the overall satisfaction factor 85.3%, Respondents stated quite good usability factor 86.7% of respondents stated quite good facility condition factor 90.7% of respondents stated not good. Testing hypotheses on the inner model in path-analysis has some constructs that have no effect, stated not good. Testing hypotheses on the inner

model in path-analysis has some constructs that have no effect, namely social influence has no effect on performance expectations, facility conditions have no effect on overall satisfaction. As for the construct of performance expectations influenced by system quality and information quality, attitudes are influenced by facility conditions and performance expectations, overall satisfaction is influenced by attitudes and usefulness.