

## Universitas Indonesia Library >> Buku Teks

**Judul:**

Success at the enquiry desk: successful enquiry answering - every time

**Pengarang/Penulis:**

Owen, Tim Buckley, 1948-, author

**Subjek:**

Information services -- Quality control; Libraries customer services;  
References services (librarian)

**Nomor Panggil:**

025.52 OWE s

**Penerbitan:**

Facet Publishing

**Link Terkait:**

- [Deskripsi Bibliografi](#)
- [Dokumen Yang Mirip](#)
- [Universitas Indonesia Library](#)