

Judul:

Faktor-faktor penentu Customer Experience dan pengaruhnya terhadap Customer Experience Satisfaction dan Customer Emotion Satisfaction dikaitkan dengan Relationship Quality dan Customer Loyalty di industri perbankan = Determinants of Customer Experience and its influence on Customer Experience Satisfaction and Customer Emotion Satisfaction associated with Relationship Quality and Customer Loyalty in the banking industry / M Farid Nuranshory

Pengarang/Penulis:

M Farid Nuranshory, author

Subjek:

Consumer satisfaction ; Customer loyalty

Nomor Panggil:

T-Pdf

Penerbitan:

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