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Judul:

Peningkatan kualitas layanan sistem informasi dengan integrasi metodologi service quality kano quality function deployment dan system dynamics : studi kasus Divisi Global Service Assurance PT Telekomunikasi Indonesia Internasional = The quality improvement of information systems services by integration of service quality kano quality function deployment and system dynamics methodology : a case study of Global Service Assurance Division in PT Telekomunikasi Indonesia internasional

Pengarang/Penulis:

Fadhly Radite Adryan, author

Subjek:

Quality function deployment; Production management -- Quality control

Nomor Panggil:

TA-Pdf

Penerbitan:

Fakultas Ilmu Komputer Universitas Indonesia

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