

Judul:

Analisis kualitas penerbangan (AIRQUAL) di Indonesia : hubungan terhadap kepuasan pelanggan, repurchase intention, serta word-of-mouth = Analysis of airline quality (AIRQUAL) in Indonesia : in relationship with customer satisfaction, repurchase intention, and word-of-mouth

Pengarang/Penulis:

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Subjek:

Customer satisfaction; Airlines--Customer services

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