

Universitas Indonesia Library >> Buku Teks

Judul:

A guide to Service desk concepts / Donna Knapp

Pengarang/Penulis:

Knapp, Donna, author

Subjek:

Computer industry--Customer services ; Computer service industry--
Vocational guidance ; Computer technical support--Customer services--
handbooks, manual, etc.

Nomor Panggil:

[338.47 KNA g (1), 338.47 KNA g (2)]

Penerbitan:

Course Tecnology Cengage

Link Terkait:

- [Deskripsi Bibliografi](#)
- [Dokumen Yang Mirip](#)
- [Universitas Indonesia Library](#)