

Judul:

Analisis performa media sosial dalam customer service (studi kasus: XLcare) = Analysis of social media service performance in customer service area (case study: @XLcare) / Filino Nicholas Liberty

Pengarang/Penulis:

Filino Nicholas Liberty, author

Subjek:

Customer Service; Customer satisfaction; Electronic service quality

Nomor Panggil:

T-Pdf

Penerbitan:

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