

Judul:

Faktor-faktor penentu customer experience dan pengaruhnya terhadap customer experience satisfaction dan customer emotion satisfaction dikaitkan dengan relationship quality dan customer loyalty di industri perbankan = Determinants of customer experience and its influence on customer experience satisfaction and customer emotion satisfaction associated with relationship quality and customer loyalty in the banking industry

Pengarang/Penulis:

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Subjek:

Customer ; Satisfaction

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Penerbitan:

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