

***Judul:***

Integrasi updated D&M is success model, kano model dan quality function deployment untuk menganalisis kualitas Sistem Persuratan dan Disposisi Elektronik (SPDE): studi kasus Kementerian Sekretariat Negara =  
Integration of updated d m is success model, kano model and quality function deployment to analyze the quality of Electronic Disposition and Mailing System (SPDE): case study in Ministry of State Secretariat /  
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