

**Judul:**

Customer service management training 101: quick and easy techniques that get great results

**Pengarang/Penulis:**

Evenson, Renee, 1951-, author

**Subjek:**

Customer services -- Management; Executives -- Training of; Time management; Leadership; Communication in management; Business

**Nomor Panggil:**

e20436774

**Penerbitan:**

American Management Association

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