

Judul:

Customer service training 101: quick and easy techniques that get great results

Pengarang/Penulis:

Evenson, Renee, 1951-, author

Subjek:

Customer services -- Training; Customer relations -- Training; Employees -- Training; Employees; Training of; Business

Nomor Panggil:

e20440378

Penerbitan:

American Management Association

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