

Judul:

Assessing service quality: satisfying the expectations of library customers

Pengarang/Penulis:

Hernon, Peter, author

Subjek:

Public services (Libraries) -- Evaluation. Public services (Libraries) -- United States -- Evaluation

Nomor Panggil:

025.5 HER a

Penerbitan:

American Library Association

Link Terkait:

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- [Abstrak](#)
- [Dokumen Yang Mirip](#)
- [Universitas Indonesia Library](#)