

***Judul:***

Analisis kinerja layanan dari penerapan managed services divisi IT service operation menggunakan pendekatan servqual: studi kasus PT. ABC = Service quality analysis of managed services implementation IT service operation division using servqual approach case study PT. ABC / Alwin Muhaimin

***Pengarang/Penulis:***

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***Subjek:***

Service quality; Managed Services

***Nomor Panggil:***

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