

Judul:

Pengaruh inflight service quality terhadap customer loyalty melalui customer satisfaction: studi pada pelanggan Garuda Indonesia = The effect of inflight service quality towards customer loyalty through customer satisfaction: case of Garuda Indonesia's customer

Pengarang/Penulis:

Robinsar Zevanya, author

Subjek:

Customer loyalty; Consumer satisfaction; Airlines; Garuda Indonesian Airways

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