

Judul:

Kualitas pelayanan perpanjangan STNK pada masa pandemi covid-19 di gerai Samsat Kecamatan Pulogadung = The quality of service for the annual vehicle registration extension during the covid-19 pandemic at the Samsat outlet in Pulogadung District

Pengarang/Penulis:

Francisca Evelyne Dameria, author

Subjek:

Service quality; Public services

Nomor Panggil:

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