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**Judul:**

Assessment IT Service Management (ITSM) Cakupan Incident Management Menggunakan OGC Self-Assessment Tools: Studi Kasus Satuan Kerja XYZ = Assessment of IT Service Management (ITSM) Incident Management Scope Using OGC Self-Assessment Tools: A Case Study of XYZ Work Unit

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**Subjek:**

Information technology; Assessment centers (Personnel management procedure)

**Nomor Panggil:**

TA-pdf

**Penerbitan:**

Fakultas Ilmu Komputer Universitas Indonesia

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