

Judul:

Assessment IT Service Management (ITSM) Cakupan Incident Management Menggunakan OGC Self-Assessment Tools: Studi Kasus Satuan Kerja XYZ = Assessment of IT Service Management (ITSM) Incident Management Scope Using OGC Self-Assessment Tools: A Case Study of XYZ Work Unit

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Incident Management; ITSM; OGC Self-Assessment Tools

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