

Judul:

Analisis Pengaruh E-Service Quality Terhadap E-Satisfaction, Studi Pengguna Shopee Food di DKI Jakarta Pada Masa Pandemi Covid-19 =
Analysis of The Effect of E-Service Quality on E-Satisfaction, Study on Shopee Food Users in DKI Jakarta During the Covid-19 Pandemic

Pengarang/Penulis:

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Subjek:

Quality of service (Computer networks); Electronic commerce--Customer services--Management; Consumer satisfaction; COVID-19 (Pandemic), 2020

Nomor Panggil:

S-pdf

Penerbitan:

Fakultas Ilmu Administrasi Universitas Indonesia

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